



Patient and Public Group Meeting

Since the JHOSC was last updated, CHSF has attended the two meetings of the *Patient and Public Group* on 10th February and 27th March 2014.

The following is a brief summary of the main issues discussed/ arising from the February 2014 meeting:

- Members discussed concerns about quality and safety in surgical units with many feeling that issues within units were resulting from a lack of investment because people were waiting for the outcome of the new review and that this posed a risk to current service provision.
- Members also asked whether standards would be used to close units, and NHSE responded by stating that the purpose of developing standards is to ensure that a consistently high quality of care is achieved for all patients nationally. Once standards are agreed upon, NHSE will be working with providers to achieve compliance including phased approaches.
- NHSE confirmed that regardless of capacity and demand, if a provider does not meet the standards, and it seems unlikely that they ever will, then this raises the question of whether it is appropriate to continue to commission the service.

The following is a brief summary of the main issues discussed at the March 2014 meeting:

- Brief update on Progress of the review
- An effective consultation and what does it look like
- Managing real time concerns about safety and quality
- Commissioning and change

Representatives will attend the meeting on 10 April 2014 to expand on the details provided above and address any comments/ questions, as required.